

Zetafax email gateway for Lotus Domino

The Zetafax email gateway integrates with Lotus Domino, giving users the ability to send and receive faxes like email via their Lotus Notes workspace.



The Zetafax email gateway is a standard component of all Zetafax systems. By making fax an integral part of the email client environment, faxing is quicker, easier and more intuitive. The desktop is easier to manage, requiring fewer interface installations, which means savings on training and support overheads. In this way, total cost of ownership (TCO) of Zetafax is kept to a minimum.

Send and receive faxes just like email

The Zetafax email gateway gives Lotus Domino users the convenience of sending and receiving email and fax messages from one common interface – their Notes workspace. There is no need to install a separate fax client program, although it is available if needed.

Address faxes using the Notes address book

Faxes can be addressed using the Notes address book by selecting single or multiple recipients. The Zetafax email gateway sends the fax, notifying the sender of success or failure.

Automatic conversion of documents to fax attachments

Zetafax converts documents such as word processor or spreadsheet files into faxable TIFF files so they can be faxed as attachments. The Zetafax Document Conversion module runs the appropriate application at the fax server and instructs the application to ‘print’ the attachment using the Zetafax printer driver.

Send messages via multiple channels

Messages can be addressed to fax and email recipients. With the Zetafax SMS Gateway add-on, you can also send SMS messages to mobile phone users via the Zetafax Client.

Receiving faxes direct to the desktop

The email gateway can work with the Zetafax direct dial inward (DDI) module to deliver faxes directly to all users’ Lotus Notes Inbox – just like email. If preferred, faxes can be delivered to a nearby network printer.

Benefits

Send and receive fax messages in familiar Lotus Notes workspace environment

Attach files such as word processor and spreadsheet documents

Receive email notification of successful and failed faxes

Delivery of inbound faxes direct to email Inbox

Easy to install on the Lotus Domino server

Easy to install and manage

Installation is very straightforward. Having set up the fax foreign domain and router mailbox on the Lotus Domino server, simply select the Notes or Windows domain user accounts which are to be enabled for faxing.

The router mailbox passes any email addressed for faxing to the Zetafax server. Here, the fax server's mail submitter module examines the message and runs up the appropriate applications to render attachments into TIFF format suitable for faxing.

For example, any Microsoft Word file attachment is passed to a copy of Word on the fax server for printing to a fax printer driver. The TIFF output from this printer driver is added to the fax. Multiple files of different types can be sent as attachments.

For less common file types, the optional Zetafax Document Conversion add-on converts over 250 file types to TIFF format.

Next steps

For further information call Equisys or speak to your reseller. Alternatively visit www.equisys.com to find out more.

Technical Specifications

Zetafax Server:

Windows Server® 2008 (32 bit & 64 bit), Windows Server 2003 (32 bit & 64 bit), Microsoft® Small Business Server 2003 (32 bit & 64 bit), Windows Vista™ Business, Enterprise or Ultimate Edition (32 bit & 64 bit), Windows® XP Professional (32 bit).

Zetafax Client:

Windows Server 2008 (32 bit & 64 bit), Windows Server 2003 (32 bit & 64 bit), Windows Vista™ Business, Enterprise or Ultimate Edition (32 bit & 64 bit), Windows XP Professional (32 bit).

Windows Terminal Services or Citrix Presentation Server™ 4 and 4.5 with Windows Server 2008 (32 bit & 64 bit) or Windows Server 2003 (32 bit & 64 bit).

Zetafax Email Gateway:

Microsoft Exchange Server 2003 & 2007, with Microsoft Office Outlook® versions 2003 & 2007.
Lotus® Domino® 6, 6.5, 7 & 8.
SMTP email systems.

Fax Devices:

Class 1 or Class 2 fax modem, active ISDN controller, ISDN terminal adapter, intelligent fax board, IP call control software (combined with phone system which supports IP).

Please visit www.equisys.com/faxhardware for further details of devices and platforms supported.

Product support is regularly updated. Please visit www.equisys.com to find the latest information on supported products and minimum system requirements.

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